**Identify fail-points/blockings in the key-user flow(s)**

| **IT19165394**  Galagoda R R P W M R V N | 01  Fail Points/Blockings | 02  Fail Points/Blockings |
| --- | --- | --- |
| Fail Points/Blockings | **Incomplete sharable message generated by Share option.**  When a user sends a friend the train timetable, the message does not include any details about the scheduled date or any app information.  The message is unclear and untrustworthy. | **Pointless inconsistency in your UI elements** Use of 2 kebab menus in the same place, which serves two different purposes. This can be confusing for a user.  Therefore, to uniquely identify these separate icons could be used. |
| Evidence |  |  |

| **IT19178028**  Hettiarachchi T M | 01  Fail Points/Blockings | 02  Fail Points/Blockings |
| --- | --- | --- |
| Fail Points/Blockings | **Poor compatibility with Devices**  This app only works on Android devices. Therefore, user base can be limited. | **Lack of text hierarchy** Text is the most important component of informational content, which is why it must always be readable and well-organized.  The perception of information is aided by properly structured text.  Here the important details are not prominent due to lack of text hierarchy. |
| Evidence |  |  |

| **IT19143200**  Sandakalum H G D | 01  Fail Points/Blockings | 02  Fail Points/Blockings |
| --- | --- | --- |
| Fail Points/Blockings | **UI performance issues due to never-ending scrolling**  This takes a long load time, which affects the performance of the app.  Also this makes it harder for users to find specific data and to navigate from one page to another. | **Incomplete onboarding**  With the complicated functions and applications of any app, it is important to have onboarding to help the users to get familiarized with it. |
| Evidence | **Link -** [**https://drive.google.com/file/d/1m4zW-9YPRBJrO0kfYQQVB-ZH5k1Kkq1d/view?usp=sharing**](https://drive.google.com/file/d/1gWHKW_9XdxTGeT3sV-QG5ifr4dkuetCf/view?usp=sharing)  **Timestamp -** 02:10 - 02:32 | **Link -** [**https://drive.google.com/file/d/1m4zW-9YPRBJrO0kfYQQVB-ZH5k1Kkq1d/view?usp=sharing**](https://drive.google.com/file/d/1gWHKW_9XdxTGeT3sV-QG5ifr4dkuetCf/view?usp=sharing)  **Timestamp -** 00:25 |

| **IT19113982**  Rikas M R M | 01  Fail Points/Blockings | 02  Fail Points/Blockings |
| --- | --- | --- |
| Fail Points/Blockings | **User forms with incomplete functions**  When a user enters location, destination, date and time there is no option to clear all data in that form. So users want to restart the app to clear that form. | **Low contrast** In a visual composition, contrast is everything. When the contrast between your interface elements is poor, all of the parts blend together, resulting in a dreary and difficult-to-read interface. Low contrast equates to ineffective usability.  The list of data appears in one colour which makes it difficult to distinguish several elements from each other due to low contrast among the interfaces. |
| Evidence | **Link -** [**https://drive.google.com/file/d/1m4zW-9YPRBJrO0kfYQQVB-ZH5k1Kkq1d/view?usp=sharing**](https://drive.google.com/file/d/1gWHKW_9XdxTGeT3sV-QG5ifr4dkuetCf/view?usp=sharing)  **Timestamp -** 00:46 |  |